

FREQUENTLY ASKED QUESTIONS



What is the BlackVue Elite+ Gold?

The BlackVue Elite+ Gold is the latest premium dash cam from BlackVue featuring true 2K QHD recording (2560×1440 @ 30 FPS) on both front and rear units (2CH), advanced Dual HDR imaging, and Sony STARVIS 2 sensors for excellent clarity day and night.

Which models are available?

2-Channel (2CH): Front and rear cameras for full coverage.

What video quality does it record?

2K QHD (2560×1440) @ 30 FPS on both front and rear.

Uses Sony STARVIS 2 image sensors for improved night and low-light performance

What is Dual HDR and night performance like?

Dual HDR balances contrast in tricky lighting (e.g., bright daylight into tunnel shade) and helps capture readable detail like license plates. Elite+ Gold also delivers usable footage in very low light (~0.03 lux).

How does Parking Mode work?

Elite +Gold has a Smart Parking Mode with multiple recording choices:

- Power Saving Mode: Ultra-low draw (under ~1 mA) for long standby, wakes in under 1 s when an impact is detected.
- Motion Detection: Records when movement is detected around the vehicle.
- Time-lapse Recording: Efficient coverage at 1 FPS.
- By hardwiring a Battery (e.g., B-130A), this can provide weeks to months of parking surveillance.

Does it record before an impact?

It uses pre-buffer recording to save ~10 s of video before an impact or event, giving context to incidents.*

What connectivity features does it have?

Dual-band Wi-Fi (2.4 GHz / 5 GHz) for faster transfers and smoother app browsing.

GPS for location/speed stamping.

Works with BlackVue Cloud for remote live view, instant notifications, GPS tracking, and automatic backup — requires hotspot or optional LTE module.

What storage does it support?

Supports microSD cards from 64 GB up to 1 TB — higher capacity is useful for longer parking mode recording without overwriting.

What's included in the box?

Depending on the model:

- Camera unit(s)
- MicroSD card
- Dual USB-C car charger & hardwire cable
- Mounting hardware and accessories
- Quick start guide

Can I upgrade features later?

Yes — you can add accessories such as:

LTE Connectivity Module (CM100GLTE) for on-the-go Cloud access

BlackVue Ultra Batteries for extended Parking Mode (B130)

How do I update firmware or get support?

Firmware can be updated via the BlackVue App or manually from the BlackVue support site. Always use the latest firmware for best performance and bug fixes (e.g., improved event sensitivity).

Does it differ much from older BlackVue models?

Compared to older flagship models, Elite + Gold adds:

- Improved sensors (STARVIS 2) and night performance
- Dual 2K and HDR on both cameras
- Lower-power Parking Mode with faster wake-up
- Support for 1 TB storage
- Faster dual-band Wi-Fi & expanded Cloud capabilities

EXPERIENCE THE LATEST IN INDUSTRY LEADING DASH CAM TECHNOLOGY.

*Important note: there is no pre-event buffer recording in power saving mode.