



## || ALPHA DASH CAM

### INSTALLATION

**1. Will the installation affect my vehicle's manufacturer warranty?**  
 No. Your AutoXtreme dash camera installation is fully covered under the AutoXtreme warranty, which works alongside your vehicle's manufacturer warranty. This means your vehicle, the dash camera, and the installation wiring are all protected. If you have any concerns, feel free to call us directly on 1800 818 288 – we're happy to help.

**2. How long will installation take for a RoadView Alpha?**  
 We aim for every installation to be done right, not rushed. A standard installation usually takes up to 1.5 hours, ensuring everything is secure, neat, and functioning perfectly.

### BATTERY ENDURANCE

**1. How long does Parking Mode last when my vehicle is parked?**  
 Parking Mode helps to protect your car when you're away. Its duration depends on your vehicle's battery or the optional Power Pack. Don't worry if your battery runs low, the camera automatically shuts off to protect your car.

**2. Will the battery drain my vehicle?**  
 No. Hardwired installs include low voltage protection, timer cut-offs, and voltage safeguards to protect your vehicle.

### VIDEO FOOTAGE / QUALITY

**1. How wide is the camera's field of view? Can it see the sides of my vehicle?**  
 The front camera has a 146° field of view, which captures about 20% of your dashboard, all four corners of your bonnet and everything directly in front of your vehicle. This means it focuses on the most important area, the "danger zone", while still giving you excellent coverage of the road ahead.

**2. How far away can the camera read a license plate?**  
 Your dash camera is designed to capture license plates on vehicles directly in front of you, where it matters most for safety or evidence. Plates on cars two or more vehicle lengths ahead may not be legible, because the camera is optimised to focus on objects closest to your car – the area where collisions or incidents are most likely.

**3. How well does the RoadView Alpha record at night?**  
 The RoadView Alpha excels in low-light and nighttime conditions thanks to its SONY Starvis2 sensor technology. While no dash camera can see in total darkness, you can feel confident it will deliver clear, detailed footage whenever there's at least some light e.g. streetlights, headlights, or nearby ambient lighting.

### CONNECTIVITY

**1. Can I connect to the camera if I'm not near the vehicle?**  
 No. To connect, your phone needs to be within Wi-Fi range of around 10 metres. This ensures a strong, reliable connection when accessing your footage.

**2. Does my phone need to be connected at all times?**  
 Not at all. The dash camera records everything to its own MicroSD card automatically. Your phone is just a convenient way to view or save copies of the footage whenever you like.

**3. Can multiple phones connect to the camera at the same time?**  
 You can register multiple devices to the camera, but only one device can view footage at a time. This keeps the connection smooth and prevents interruptions.



## MEMORY

### 1. What size SD card comes with the RoadView Alpha ?

Standard with 128GB can go up to 258GB.

## SMART FEATURES

### 1. Does it record automatically?

Yes. It starts recording when your vehicle turns on.

### 2. What happens when the SD card is full?

Footage automatically overwrites the oldest files — no manual deleting required.

## SETTINGS AND ADJUSTMENTS

### 1. How do I turn the device off and on?

- Press and hold the REC/PWR button for about 5 seconds to turn the device off, then press and hold it again to turn it on.

### 2. Why does my RoadView Alpha say “impact detected while in Parking Mode” when I see no damage?

You may occasionally get “false positives” from normal shocks to the vehicle, like closing a door or boot/hatch firmly. This is completely normal. You can adjust the sensitivity in the RV Connect App to reduce these alerts.

### 3. Can I turn off the built-in microphone?

Yes! You can turn off voice recording directly in the RV Connect App.

### 4. Why do I see so many “Impact” or “Event” videos while driving normally?

Sometimes the camera records events from potholes, bumps, hard acceleration, or sudden braking. This is normal and ensures nothing important is missed. You can adjust the impact sensitivity in the RV Connect App. Check the full user manual for more guidance.

### 5. Can I turn off voice notifications like “RoadView Connected” or “RoadView Disconnected”?

Yes. Voice guidance for Wi-Fi status can be toggled on or off in the app:

RV Connect App > Dash Cam Settings > Voice Guidance > Wi-Fi Status (On/Off)

### 6. Can I turn off voice notifications like “Starting video recording” or “Parking Mode on”?

Yes. Voice guidance for recording status can also be turned on or off:

RV Connect App > Dash Cam Settings > Voice Guidance > Recording Status (On/Off)

### 7. How should I set Parking Mode for hybrid or electric vehicles?

It's simple:

- RV Connect App > Dash Cam Settings > Environment > Vehicle Type
- Select your vehicle type: Internal Combustion Engine, HEV, PHEV, or EV.
- Selecting the correct type automatically adjusts the low-voltage cut-off to protect your battery.
- No recording modes are restricted for hybrid or electric vehicles - just choose your vehicle type and you're ready.

### 8. What is the Winter Setting?

The Winter Setting helps protect your vehicle's battery in colder conditions. It raises the low-voltage cut-off by 0.2V from the default setting, giving your battery extra protection during winter.

You can easily turn it on in the RV Connect App:

RV Connect App > Dash Cam Settings > Power > Winter Setting

### 9. What changes when I select a different vehicle type?

(Dash Cam Settings → Environment → Vehicle Type: Internal Combustion Engine / Hybrid / Electric Vehicle)

The available low-voltage cut-off options vary depending on the selected vehicle type.

This ensures optimal battery protection based on the electrical characteristics of each vehicle type.

Low-voltage cut-off options by vehicle type:

Internal Combustion Engine Vehicles:

- 11.6 / 11.8 / 12.0 / 12.2 / 12.4 / 12.6 / 12.8 / 13.0 / 13.2 / 13.4 / 13.6 / 13.8 V
- HEV / PHEV: 12.8 / 13.0 / 13.2 / 13.4 / 13.6 / 13.8 / 14.0 / 14.2 / 14.4 / 14.6 V
- EV: 12.2 / 12.4 / 12.6 / 12.8 / 13.0 / 13.2 / 13.4 / 13.6 / 13.8 / 14.0 / 14.2 / 14.4 / 14.6 V
- Commercial / Heavy-duty vehicles (input voltage 18V or higher): 23.2 / 23.6 / 24.0 / 24.4 V



### 10. What is the difference between the 2.4 GHz and 5 GHz Wi-Fi frequency bands?

- 2.4 GHz supports data transfer speeds of up to 100 Mbps, while 5 GHz supports speeds of up to 1 Gbps.
- The advantage of 2.4 GHz is its longer range and better penetration through obstacles (e.g. concrete walls) compared to 5 GHz.
- For in-vehicle data transfer, 5 GHz provides significantly faster speeds and better performance.
- However, since some lower-cost smartphones do not support 5 GHz Wi-Fi, our dash cameras are shipped with 2.4 GHz set as the default to ensure broad compatibility.

### 11. Do I need to delete videos when the SD card is full?

No. When the SD card is full, the oldest files are automatically overwritten, so there is no need to manually delete videos or format the SD card.

### 12. What ADAS features are included, and how do they help?

Your RoadView Stealth dash camera includes advanced driver assistance features (ADAS) to help you drive more safely and stay aware of potential hazards. Here's what each feature does:

- FVMA (Front Vehicle Motion Alert): Alerts you when the car in front starts moving, so you're always ready at traffic lights or in stop-and-go traffic.
- PCWS (Pedestrian Collision Warning System): Warns you if a pedestrian is detected ahead, helping you avoid collisions.
- LDWS (Lane Departure Warning System): Alerts you if your vehicle unintentionally drifts out of its lane.
- FCWS (Forward Collision Warning System): Warns of a potential collision with the vehicle directly in front.
- uFCWS (Urban Forward Collision Warning System): Optimized for low-speed, city driving, giving extra protection in busy streets and traffic.
- RCWS (Rear Cross-Traffic Warning System): Alerts you to cross traffic approaching from the rear sides, such as when reversing out of a car park.
- BSD (Blind Spot Detection): Warns you if there's a vehicle in your blind spot while changing lanes.

## ACCESSORIES

### 1. Can I upgrade my SD card, even if they purchase one from a retail store?

Yes, you can upgrade or replace your memory card without voiding your warranty. Just be sure to use an "Endurance" rated MicroSD card (Samsung for the best and most reliable performance). Other rated cards such as a standard Class10 may not be compatible.

## RV CONNECT APP

### 1. Why can't I see the map when reviewing footage on my phone through the RV Connect App?

The RV Connect App is designed for viewing and saving your videos, but it does not display map data. To see the map and GPS information, use the RoadView Viewer software on your PC:

1. Remove the MicroSD card from your dash camera.
2. Insert it into your PC.
3. The RoadView Viewer software is already stored on the card, ready to use.

### 2. Why does my phone say "Internet may not be available" when connected to the camera?

This is normal. Your dash camera creates its own Wi-Fi connection, similar to a home network, but it does not provide an internet connection. You can still view and save footage through the app without any issues.